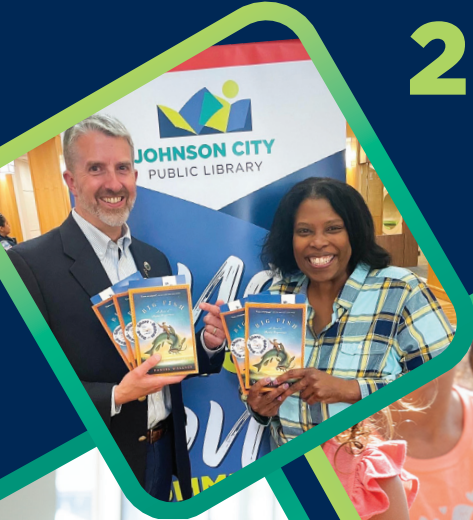


# Annual Report

2021-2022



**JOHNSON CITY**  
PUBLIC LIBRARY

# president's letter



Just like the community we proudly serve, Johnson City Public Library spent the fiscal year 2021-2022 getting its rhythm back after pandemic shutdowns.

**In the last year we've moved forward with a renewed energy to serve everyone in Johnson City through our programs, collections, and services.**

We hope you were able to come to some of our fantastic events in the last year and will attend others in the future. Programs are indoors and better than ever! We've also expanded our digital collection, built community partnerships, and made some beautiful changes to the inside of the Library with new study spaces and updated furniture.

On behalf of the Johnson City Public Library Board of Directors and the Library's stellar staff, we are excited to welcome you to your Library. We look forward to seeing your smiling faces at upcoming events, using our services, or finding your next great read. We are happy to serve you!

**Jennifer Dixon, Board President**

## board of directors

Jennifer Dixon, President  
David Gemar, Vice President  
Scott Jeffress, Treasurer  
Georgita Washington, Secretary

Daryl Carter  
John Hunter  
Thomas Kendall  
Suzy Williams



# finding our rhythm



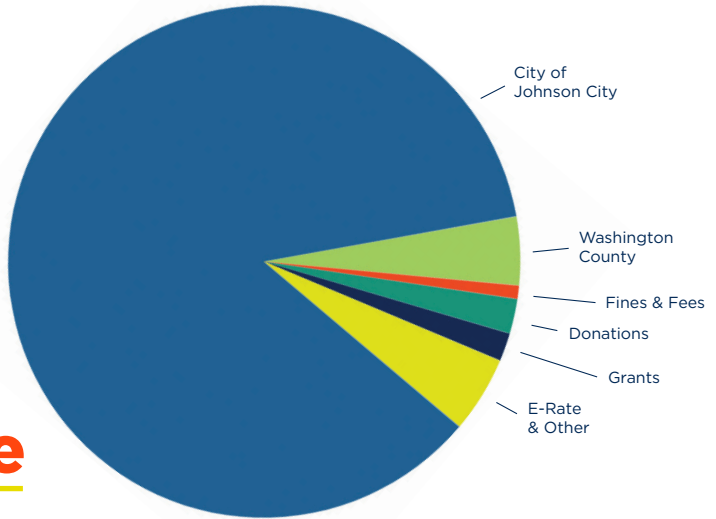
“Your Library is back in business! We were thrilled to restore in-person programs and services last year, and we’re energized to respond to your evolving needs and interests. We’re finding our new rhythm and taking our lead from you! I can’t wait to see what happens as we continue to grow with our fantastic community.”

**Julia Turpin, Library Director**



## revenue

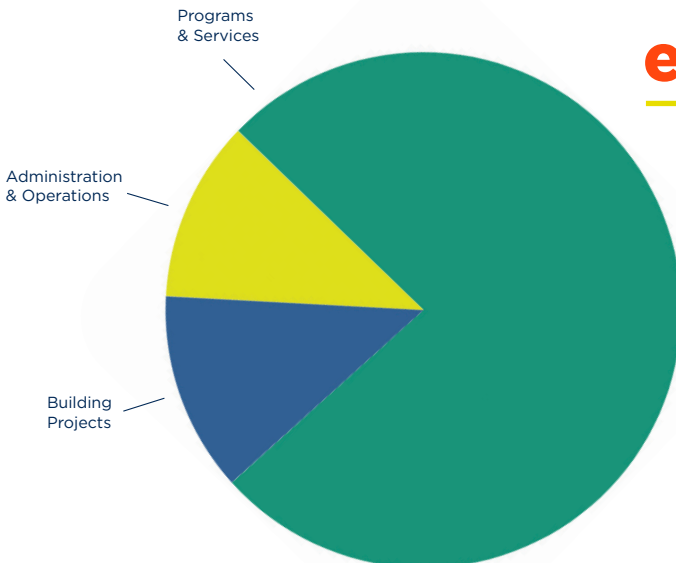
\$2,360,279



# fiscal year 2021-2022

## expenses

\$2,483,372





# building partnerships

**WE ARE PART OF A DYNAMIC COMMUNITY**, so we actively build partnerships with local organizations, businesses, and skilled individuals. In 2021-2022, we collaborated with area leaders to bring you programs and services. Some of these partners include:



## LANGSTON CENTRE

Seekers Book Club



## CONNIE DEEGAN JOHNSON CITY PARKS & REC

Nature Programs



## MUSIC TEACHERS RYAN HUGHES & SCOTT GOULD

Artful Aging  
Classes



## APPALACHIAN HIGHLANDS HUMANE SOCIETY

Pet Adoptions

# programs *for all ages*

**WE WERE DELIGHTED TO OFFER IN-HOUSE PROGRAMS** again in Summer 2021. We spent the last year getting back in the rhythm of a robust events schedule, with engaging programs for every age.



**ADULTS** attended a poetry reading and author talks, book discussions at the Langston Centre, and concerts on the Library's front steps.



**PRESCHOOLERS** enjoyed a variety of indoor storytimes, music mornings, and activities.



**SCHOOL AGE KIDS** got back to graphic novel club and game nights. Summer Reading events included special performers like a puppeteer and a juggling unicyclist.



over  
**24K**  
total event  
attendance



over  
**220**  
events held  
for all ages



**TEENS** read YA novels for book club, competed in the cosplay contest at LibCon, and learned about ‘adulting’ topics like creating a resume, preparing meals, and doing laundry.

# One Story One Community

**IN SUMMER 2021**, we held One Story, One Community, a community-wide reading initiative that focused on one book. Hundreds of people in the area participated, reading the classic novel “Big Fish” by Daniel Wallace.





# expanding collections

**WE STRIVE TO MAINTAIN A WIDE COLLECTION** of books and media that provides entertainment, enhances learning, and reflects the diversity of our community. In 2021-2022 we added more materials to our physical and digital collections than we ever have.

Our librarians develop your Library's collection to make sure your interests and needs are met. Your requests for books and media not yet in our collection play an important role in our decision-making. We also select materials that encourage people to discover new topics, authors, and genres.



over  
**9,100**

physical & digital  
items added

over  
**453K**

physical books &  
media borrowed

*almost*  
**173K** digital books &  
media borrowed

## digital options

Digital materials were more popular than ever in 2021-2022. In response to this demand, we focused on growing our e-book and e-audiobook collection. With your library card you can check out thousands of digital books and media through the Tennessee R.E.A.D.S. / Libby app and hoopla digital.

# TLC

## new catalog

### **WE UPGRADED OUR INTEGRATED LIBRARY SYSTEM**

(ILS) to TLC software in Spring 2022. This was a massive process that included transferring 780,000 library items and 200,000 cardholders—the entire OWL Consortium—to the new system.

Users immediately experienced TLC's benefits; it is more modern, streamlined, and easier to navigate than its predecessor.

## collection *— highlights*

### **COMMUNITY JOURNALS**

We created a collection of community journals called 'The Pages of Johnson City Public Library.' Each journal has a different theme and writing prompts that encourage storytelling. Library users borrow, contribute to, and return them.

### **CHILDREN'S GRAPHIC NOVELS**

We expanded our children's graphic novel selection for beginning readers and school age kids. This popular collection helps hesitant readers as well as kids transitioning between reading levels.

# providing services



**OUR LIBRARY STAFF SERVES** the community in a myriad of ways. Every day, we answer reference questions, fill curbside orders, and help users find books.

We offer one-on-one computer instruction. Along with teaching people how to use tech devices, this computer instruction often includes helping people pursue their professional goals, from filling out job applications to creating resumes.

This year we started offering notary services. We also proctored 200 exams for students and professionals.

over  
**19K** hold orders  
filled



## new spaces

**BASED ON OUR USERS' NEEDS,** we opened three new private study spaces in December 2021. These are quiet enclosed spaces that include new furniture with charging ports. The study spaces also include helpful accessories like white boards for individual or group work.



over  
**5,500**

reference questions  
answered



over  
**500**

one-on-one computer  
instruction sessions

*Mary*

"JCPL really does stand out to us as a favorite location spot in Johnson City."

*Jeana*

"Johnson City Public Library has so much more to offer than just books! I needed stuff from my phone printed and I didn't have a clue what to do. The Information Desk upstairs was able to help me easily! They were awesome!"

*Tad*

"Beautiful building, incredible staff. I've lived in a lot of cities.... easily the finest library I've had the pleasure to use!"

*Sean*

"One of the best public libraries I have ever been in. Their public computers are recent models and the public WiFi is fast. The staff are very friendly and knowledgeable. It's a great place to spend an afternoon."

*Angela*

"This library made connecting to the Libby app for the first time super easy with a step by step pamphlet. The facility is beautiful and the librarians were very kind and helpful."

# Dolly Parton's Imagination

**IMAGINATION LIBRARY** gifts up to 60 high-quality, age-appropriate books to build a child's home library before kindergarten. Every month, the program sends a free book to enrolled Washington County kids from birth-age 5. Every Tennessee child is eligible for Imagination Library through their county affiliate.

over  
**861K**

Imagination Library books  
given to Washington Co.  
kids since 2005

"Access to Imagination Library means new books every month for my family. When a book arrives we all get excited to see what Miss Dolly sent. The kids love to read with us, and **my oldest daughter is now able to read some to her younger brothers.** The Imagination Library is one of the best parts about living in Tennessee."

**Sam Pettyjohn**



# Library



## LOCAL SUPPORT

Imagination Library is available through a unique public-private partnership between Governor's Early Literacy Foundation (GELF), Dolly Parton's Imagination Library, and affiliate nonprofits in Tennessee's 95 counties. GELF funds half of the program costs, and county affiliates raise the other half. Johnson City Public Library is the affiliate for Washington County.

# donate

**Please consider supporting this vital program, available to every preschool age Washington County child.**

### Donations may be sent to:

Washington County Imagination Library  
c/o Johnson City Public Library  
100 West Millard Street  
Johnson City, TN 37604

# thanks

**Washington County  
Imagination Library thanks  
GELF and the following  
donors for their support.**

City of Johnson City  
Washington County  
Beta Delta Chapter, DKG  
Judy L. Kelly  
Amber Koonce

over  
**5,100**

Washington Co. kids  
currently enrolled in  
Imagination Library





# supporting *your library*



"JCPL is at the center of our community. It's a safe space and free resource that is there for everyone. We're very fortunate that the City of Johnson City is so supportive of our Library. **We choose to donate to the Library** personally because we feel that we also have a responsibility to help support the Library's good work."

**Tom and Diane Arneson**  
Library donors

## donate

Mail your gift to the Library or donate online at **[jcpl.org/donate](https://jcpl.org/donate)**. If you have questions, call (423) 434-4463.

## volunteer

Become a Library volunteer!  
Find current opportunities at **[jcpl.org/volunteering](https://jcpl.org/volunteering)**.

"**I chose to volunteer at JCPL** because after using the resources and programs available as a community member, I wanted to give back to this wonderful institution. In addition, as a new resident of Johnson City, the library is a good space for me to learn about the community and the city's history."

**Utkarsh Pandey**  
Library volunteer





"Johnson City Public Library plays a valuable and essential role in our community. **I choose to be a Friend of the Library** because I want to support the Library's programs and services, which are for everyone in Johnson City. The Friends work as a team to help the Library remain an important asset to our community."

**Julia Swanson**

Friends of the Library President

## join Friends of the Library

Join Friends of the Johnson City Public Library, a group of volunteers dedicated to the welfare of the Library. The Friends raise funds to support the Library through membership and book sales.

Learn more at [jcpl.org/friends](http://jcpl.org/friends).

# 2021-2022 donors

## **LAUREATE** \$10,000-24,999

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Friends of the Johnson City  
Public Library

## **PHILANTHROPIST** \$5,000-9,999

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Dr. Robert Jay Gubler and  
Mrs. Marianne Hollis Gubler

## **BENEFACTOR** \$2,500-4,999

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The Monday Club of  
Johnson City  
Neighborhood Reconciliation  
Services, Inc.

## **INNOVATOR** \$1,000-2,499

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Mrs. Harriet Cone  
Michael and Linda Gallagher  
James A. Granger  
in memory of Drs. James and  
Sharon Turnbull  
Louie Gump  
Pete and Jodi Headley  
in honor of Betty Cobb  
Dale and Karen Schmitt  
Watauga Association of  
Genealogists

## **ENTHUSIAST** \$500-999

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Tom and Diane Arneson  
Paul A. Bienhoff  
Collier and Emily Jordan  
Tom and Joy McGinnis  
Eric and Cynthia Myers  
Polly Peterson  
Stephen and Joan Scheu  
WUJ County Medical  
Alliance

## **READER** \$250-499

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Danny Bartlett  
Linda and Hugh Blanton  
Eastman Credit Union  
Carol and Michael Ferguson  
Friend of Library  
Joyce Givens  
JC Monday Club Auxiliary  
Scott and Barb Jeffress  
Gollakota S. Rekha  
Karen Rowell  
Mr. and Mrs. Paul K. Scherrer  
Rusty and Melanie Sluder  
Tri Cities Behavioral Therapy  
Brooke and Isabel Stanley  
Dorothy L. Waits  
in memory of A. Pearson



## **BOOKWORM** \$100-249

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Anonymous (2)  
Dr. and Mrs. W.R. Beaver  
in honor of Dr. and Mrs. Robert  
Smink  
Mark and Ruth Boggs  
John and Gail Campbell  
in memory of A. Pearson  
Sarah Davis  
in memory of Grace Spurrell  
Dilettante Club of Johnson City  
Valerie Dossett  
Bea Ellis  
Michael A. Fields  
Arthur and Virginia Fowler  
Darla Beverage and Kent Gardner  
Ed and Theresa Gibbons  
Dr. Mary Jane Gibson  
Logun Glover  
Rick and Linda Gordon  
Ed and Cathy Griffith  
Bill Hamil  
Barbara Humphrys  
R.D. and Betty Jane Hylton  
Carleton A. Jones

Dr. Richard and Lois Manahan  
Mike and Nina Marchioni  
Kenneth and Kendra Mijeski  
Joy and John Nagy  
Richard and Carole Pectol  
in memory of Sharon Cox  
Mark and Jeanie Pollock  
Leslie Pope  
Eric and Lottie Ryans  
Brett Seybert  
Steven R. Shum  
in honor of Elisabeth  
Dubberley  
Don and Judy Slagle  
Dr. Lewis and Marcia Songer  
Alice Jones Torbett  
Robert and Julia Turpin  
James and Jana Williams  
Sarah Anne Woods  
May L. Votaw  
Lauri Zembower



# Thank you

**Thank you for all the ways you support your Library!  
Your financial gifts, volunteer time, and faithful use of  
our services are all critical to the Library's work.**

# a year in



over

**1,300**

people read books  
for Summer Reading

**5,100**

people attended  
summer events





# photos



over  
**3,900**  
library cards created







# Support Your Library



[jcpl.org/support](https://jcpl.org/support)

## JOHNSON CITY PUBLIC LIBRARY

100 West Millard Street  
Johnson City, TN 37604  
(423) 434-4450 | [jcpl.org](https://jcpl.org)

